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together we go further

leumi online

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Welcome to leumi online

leumi online has been designed to provide you with online, web-based access to your bank accounts. Using this service, you will be able to manage your financial affairs via the internet 24 hours a day.

1. account information

leumi online allows you to:

- View statements and balances. These are updated on a near real-time basis during the course of each day to assist in managing your finances
- Access a financial summary of all your accounts, which can be customised according to your individual requirements (includes a currency conversion feature)
- Search for individual transactions between any set of dates
- Export statement transactions into multiple formats
- View your securities portfolio

2. payment solutions

With **leumi online** you can make payments from your account in the following ways:

Internal transfers

- **leumi online** enables you to transfer money between any of your same currency online current accounts

External payments

- 3 day payments via BACS
- Same Day Payments within the UK via CHAPS
- Sterling and foreign currency international payments via SWIFT (value date depends on the currency being transferred)
- Payment charges: CHAPS & SWIFT are at a reduced rate.

Payments can be made individually or you can group a number of payments together (such as for payroll or supplier payments).

You will also be able to create templates for recurring payments and import files in a variety of formats, thus improving efficiency by reducing input errors.

3. trade finance

- This service provides the user with the ability to instruct us on the following:
 - Application for a Documentary Letter of Credit
 - Amendment of a Documentary Letter of Credit
- Provides the user with the ability to monitor the status of a particular transaction.
- Allows the user to monitor the history of all outstanding Letters of Credit.

4. security measures

We recognise that with any internet based banking system, security is of paramount importance. **leumi online** has sophisticated inbuilt security measures to provide you with peace of mind.

Access to **leumi online** is through a unique multi-tiered authentication process. Each authorised user will have a secure log-in and password together with a personalised security token and PIN number, all of which adds up to a very significant level of security.

For business users, sole or dual control can be specified for payment submissions which can be varied according to your security requirements.

5. ongoing support

Within the system there is an online help tool to guide you through the various services available via **leumi online**, with further advice and support available from our dedicated support team: 020 7907 8043

We will be regularly reviewing and developing **leumi online** to ensure it keeps pace with your needs and expectations.

6. next steps

We believe that **leumi online** will be of considerable assistance to you in managing your finances.

To find out more, please contact your Relationship Manager.